



iDS makes communicating simple...



Customer:
West Coast Energy Limited

Website:
www.westcoastenergy.co.uk

Customer size:
160 (across three sites including
Mold Head Office)

Country or region: Mold

Sector: Service/Renewable energy

“Connecting to FibreSpeed enables us to expand our network services which will improve our business processes. Improved reliability and bandwidth mean that our plans to expand the business are no longer held back by our communications needs being restricted.”

Nathan Caley, WCE IT Manager



iDS Case Study West Coast Energy

Wind energy development consultants West Coast Energy send large data files between their three UK sites, and with people working on the move as well as from home, remote working is now a key part of the business.

The Challenge

West Coast Energy has three sites – in Inverness, Edinburgh and Headquarters in Mold, North Wales. When the headquarters moved to new, purpose built energy-efficient premises, it needed to improve its IT communications – not just between its three sites, but also for remote working and for the future. This includes personnel working on-site as well as home-workers, which the firm with its green-conscious business ethic encourages. Where could West Coast Energy find a better solution than low-capacity bonded ADSL lines, a solution that would allow it to develop its digital communications strategy?

The Solution

FibreSpeed Core Network offered greater and more easily expandable bandwidth, with better reliability by design, that West Coast Energy was looking to adopt. Carrier Wales, a leading FibreSpeed service provider, was chosen and was able to provide a fibre connection for West Coast Energy, without disruption to the business, by delivering service from one of the FibreSpeed network PoPs.

Benefits

Using ADSL, sending and receiving large files could take West Coast Energy employees up to an hour during busy times, thus impacting on client delivery as well as the company as a whole. Now the business has a dedicated 20-megabit connection, so files are uploaded and downloaded in seconds. West Coast Energy is developing improved data gathering from its mobile operatives, adding value for its customers, and FibreSpeed gives them ample scope to do this. Similarly, FibreSpeed also makes home-working more efficient.

Another benefit for West Coast Energy, and its customers, is peace of mind; the connection is much more reliable than ADSL, with built-in resilience. West Coast Energy will utilise FibreSpeed to improve its disaster recovery processes for business-critical data.

To discover how iDS can transform your business, visit www.idsi.co.uk or call **0870 844 8811**.

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